Hospitality Solutions

Complete internet services and support for your guests

CONSISTENCY

Prevent unauthorized changes and virus infections to your business center or guest-access computers – they always look and act the same.

ENFORCE USAGE

Control the day and time that your guests can access the internet from your business center or guest-access computers.

GUEST SUPPORT

Give guests a 1-800 number for technical support with their own equipment, including laptops, phones and tablets.

LIAISON SERVICES

We will work directly with your ISP (internet service provider) for technical internet issues so that you don't have to.

REDUCE COSTS

Prevent infections or software damage to your business center or guest-access computers to eliminate service calls and repair costs.

- Give guests a 1-800 number to call for help with connecting to your wireless and the internet.

- Control when guests can use the internet on business center and guest-access computers.

- Minimize guest service disruption with 24 hour monitoring and automatic dispatch for on-site repair.

- Get all of this and more for a fixed monthly fee that is easy to budget on.

Many guests today expect wireless internet access throughout their stay. Guests increasingly have multiple devices including laptops, cellular phones and tablets such as iPads and Android devices.

Managing wireless internet access is a complex and technical task. Hotel staff typically does not have the time or expertise to troubleshoot wireless problems or provide technical support to guests.

Hospitality Solutions (HS) from WesTechs is a complete support package that has been designed for the hospitality industry and is custom-tailored specifically for your property.

HS provides a 1-800 number for guests if they need help connecting to your property's wireless internet.

HS allows you to control when guests can access the internet on your business center computers. It also prevents unauthorized changes or virus infections so your computers always look and act exactly how you want – guaranteed.

HS monitors all internet equipment 24 hours a day. If a problem is detected a technician is automatically dispatched to conduct on-site repair - minimizing guest service disruption.

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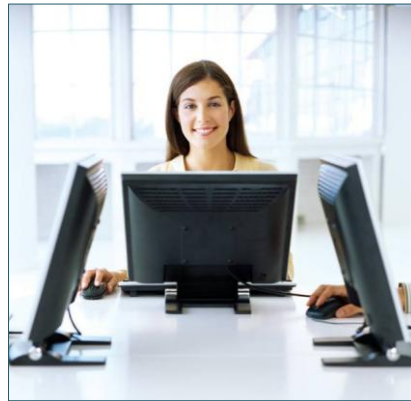
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For a flat monthly fee that is easy to budget on, WesTechs will handle your guest internet services and support. This means you and your staff can focus on your normal operations without worrying about computers, wireless or other technical issues.

Contact us today for a free consultation and assessment on how Hospitality Solutions can benefit you, your staff and your property.

*Network monitoring requires that network devices are capable of communicating using the SNMP protocol and the WMI standard. WesTech's Network Monitoring Service may require a PC host on the network to be monitored. This host can be supplied by WesTechs at an additional cost. APR (automatic problem resolution) following a monitoring alert requires an established Maintenance Agreement or Managed IT Services contract with WesTechs.

OTHER AVAILABLE SERVICES

Wireless Networking

Network Security

Data Management

Internet and Website

Training and Consulting

VoIP

Additional Benefits

Here are just a few examples of what HS offers:

- Free your staff from the burden of technical support.

- Keep your property branding in place by preventing changes to your guest-access computers.

- Control costs by eliminating maintenance and repair costs for guest-access computers.

VISIT WESTECHS.COM OR CALL 432-897-1001 TO LEARN MORE

WesTechs, LLC | **432-897-1001** | **www.westechs.com**